



WRAPAROUND MILWAUKEE

2004 ANNUAL REPORT

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Staff from 9 Agencies Provide
Care Coordination Services

WHO WE ARE

Wraparound Milwaukee is a unique type of managed care program operated by the Milwaukee County Behavioral Health Division that is designed to provide comprehensive, individualized and cost effective care to children with complex mental health and emotional needs.



WHO WE SERVE

Wraparound Milwaukee serves families living in Milwaukee County who have a child who has serious emotional or mental health needs, is referred through the Child Welfare or Juvenile Justice System and is at immediate risk of placement in a residential treatment center, juvenile correctional facility or psychiatric hospital.

YOUTH COUNCIL ESTABLISHED IN 2004

In 2004, a Wraparound Milwaukee Youth Council was established. As stated by the youth, the mission of the Council is “to provide youth from Wraparound with activities, guidance and an outlet to express themselves”. The youth are involved in care coordinator training, present at bi-monthly Family Orientation Meetings and are currently expanding their outreach activities. They organized a car wash and bake sale to support events such as go carting and a summer picnic. They also hold talent contests as part of their monthly meetings. All youth enrolled in Wraparound are invited to join.

Durlyn E. the current Youth Council President has the following message --*“kids...go to school, finish school, and find some summer recreation to do.” “... it’s real important for kids to come to the meetings because we help each other!”*

WHAT WE ACCOMPLISHED IN 2004

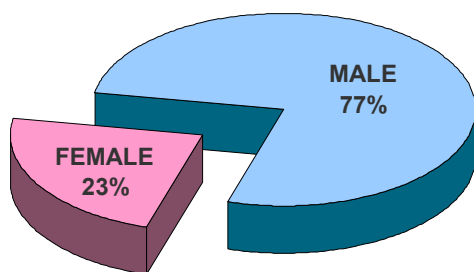
- Provided comprehensive mental health and support services to 960 families.
- Based on national evaluation criteria, youth improved clinically, and are functioning better at home, at school and in the community.
- Ensured community safety as re-offense rates for youth enrolled in Wraparound Milwaukee continued to decline during and after participation in the program.
- Completed training Bureau of Milwaukee Child Welfare staff on the Wraparound Team Process.
- Hosted site visits by 10 other communities from around the country establishing Wraparound Milwaukee type programs.
- Received a federal grant to develop an early intervention Wraparound program in several Milwaukee Public elementary schools.

DEMOGRAPHICS AND CHARACTERISTICS OF THE CHILDREN AND FAMILIES WE SERVE

Gender Representation of 2004 Enrollees

Of the 960 youth served in Wraparound Milwaukee in 2004, 77% were male and 23% female.

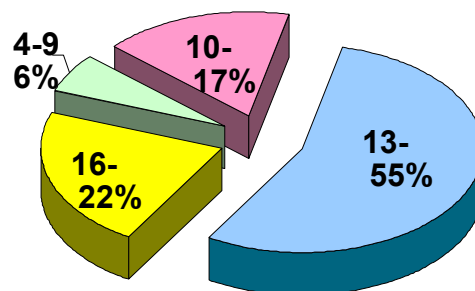
Gender



Average Age of 2004 Enrollees

The average age at Intake of youth active in Wraparound Milwaukee in 2004 was 13.8 years.

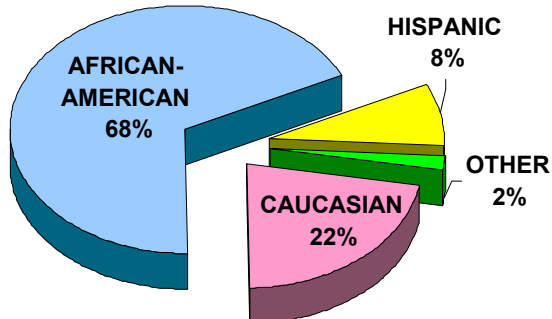
Age



Ethnic Representation of 2004 Enrollees

Wraparound Milwaukee continues to serve an ethnically diverse population of families.

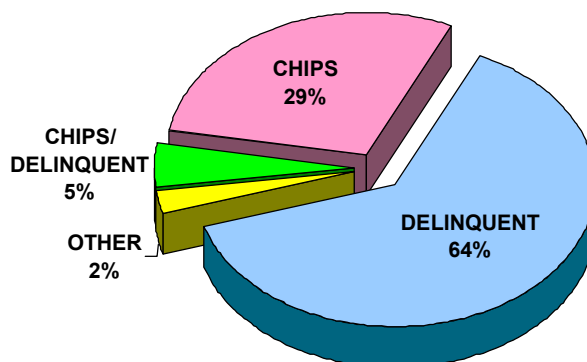
Ethnic Representation



Legal System Involvement

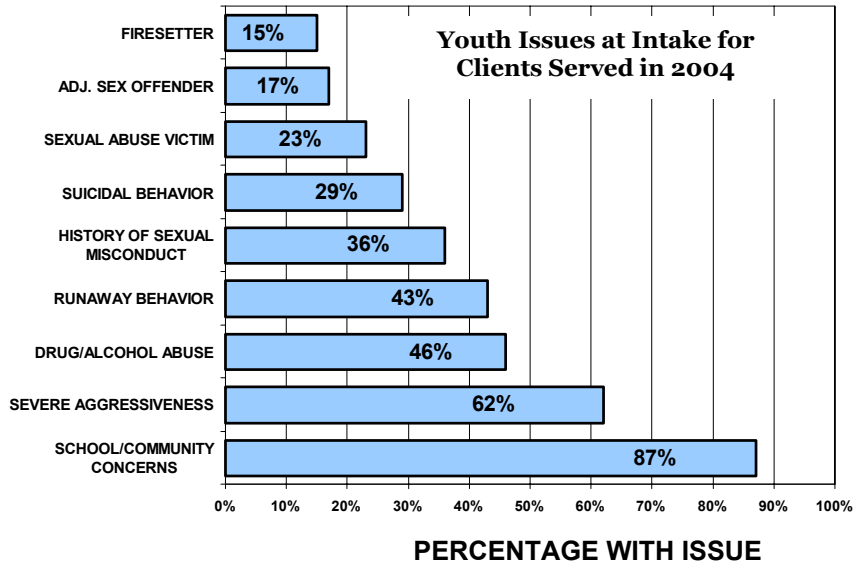
Children enter the Wraparound Milwaukee Program from either the Child Welfare (CHIPS) or the Juvenile Justice System.

Legal System Involvement

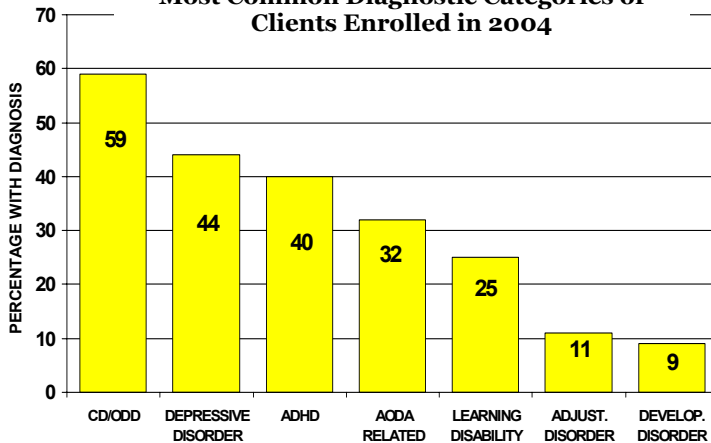


Child Issues at Enrollment

Most children at Intake present with complex behavioral and mental health issues.



Most Common Diagnostic Categories of Clients Enrolled in 2004



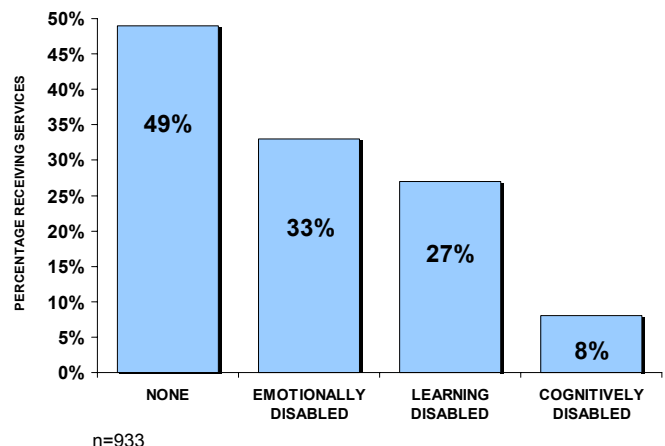
Most Common Diagnostic Categories Of Children & Adolescents Served During 2004

Many 2004 Wraparound Milwaukee youth were diagnosed with Conduct Disorder (CD) or Oppositional Defiant Disorder (ODD). Fewer youth were diagnosed with Depressive Disorders and Attention Deficit Hyperactivity Disorder (ADHD) in 2004 than in 2003, but more youth had diagnoses of Alcohol/Substance Abuse (AODA), Learning Disabilities and Adjustment Disorders.

Special Education Placements of Enrolled Youth at Intake

Less than one-half of enrolled youth were receiving special education services at the time of enrollment in Wraparound Milwaukee. Children were less likely to have received special education services for learning or emotional disabilities in 2004 than in 2003. Wraparound Milwaukee will focus more resources on educational advocacy, support and collaboration with Milwaukee Public Schools in 2005.

**Special Education Placements
Prior to Enrollment in Wraparound**

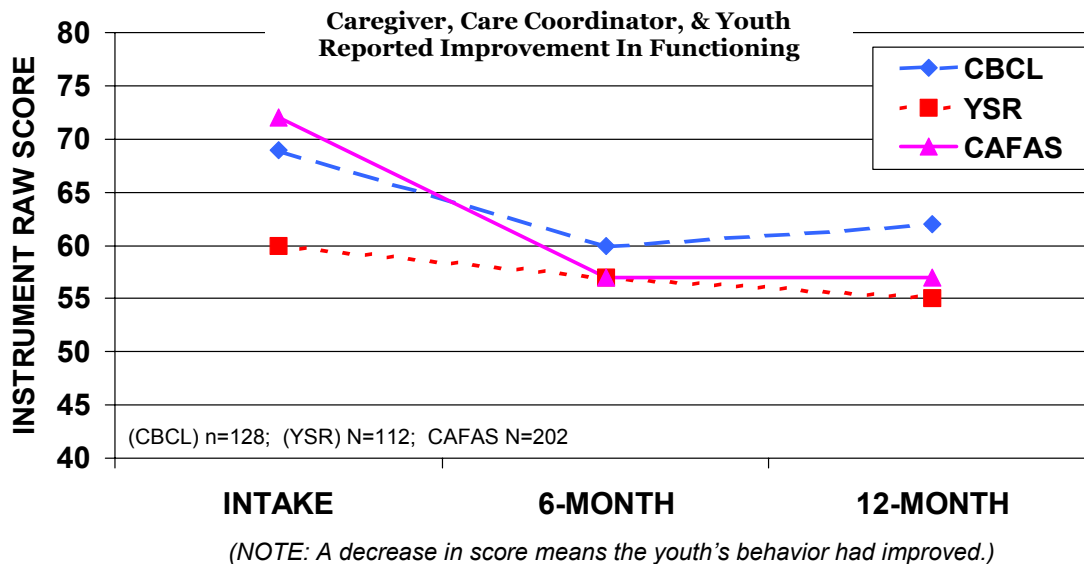


CLIENT OUTCOMES

Caregiver and Care Coordinator Reported Changes

Families, other caregivers, care coordinators and youth continue to report improvement in how the youth and family function at home, at school and in the community. That improvement was most pronounced during the first six months of enrollment of the family.

Nationally recognized clinical measures included the Child & Adolescent Functional Assessment Scale (CAFAS); Child Behavior Checklist (CBCL) and Youth Self Report (YSR). These testing instruments assess the youth's progress in Wraparound Milwaukee at Intake, 6-months and 12-months. These measures show by the decrease in score that the child's behavior and overall functioning at home, school and in the community improved as a result of their enrollment in Wraparound.

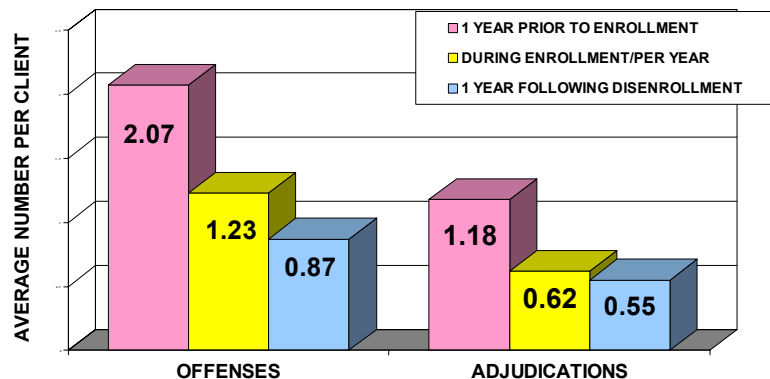


Reduction in Legal Offense Referrals and Adjudications During Enrollment and After Disenrollment for Clients in Wraparound Milwaukee

The graph to the right shows that enrollment in Wraparound Milwaukee enhances Community Safety and that there is a significant reduction in legal offense referrals and adjudications during enrollment and after discharge for youth in the program.

The specific offense types with the lowest rates or re-offense were in order: juvenile sex offenses, assaults, property offense and weapons offenses.

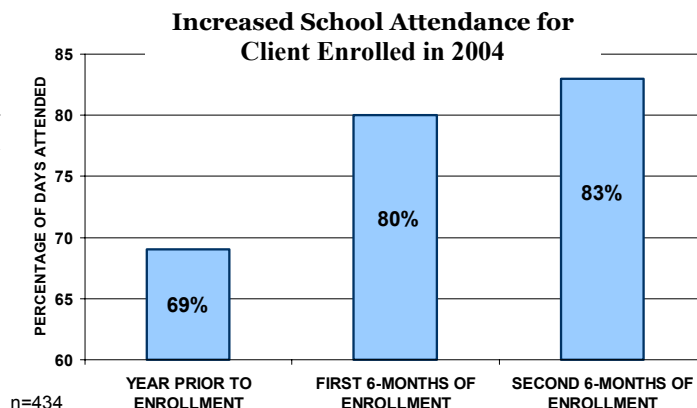
Legal Offense Referrals & Adjudications During Enrollment & Year Following Disenrollment



n=828 Reductions are significant at the $p < .001$ level of significance using a repeated measures analysis of variance.

Improved School Performance

Of the total new enrollments in Wraparound Milwaukee in 2004, the percentage of school days attended improved significantly for those youth from one year prior to enrollment to one year following enrollment.

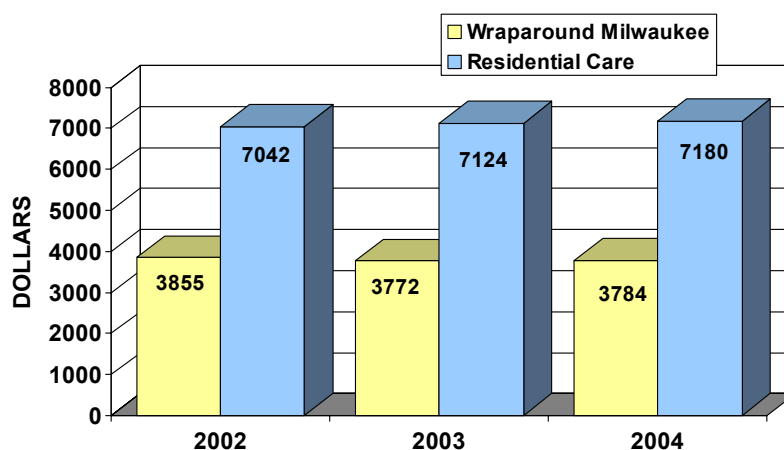


FUNDING

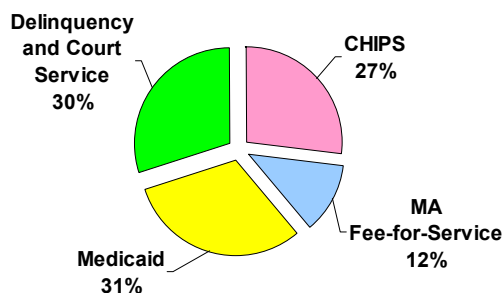
Comparison of Average Cost per Month of a Youth in Wraparound Milwaukee Versus Cost of Residential Treatment (2002 – 2004)

Wraparound Milwaukee is designed to provide a community-based alternative to residential treatment. The average monthly cost of a youth in Wraparound Milwaukee remains significantly less than the average monthly cost of a residential treatment placement.

- Average cost for a Child Welfare Youth per month - \$4560.
- Average cost for a Delinquent Youth per month - \$3300.



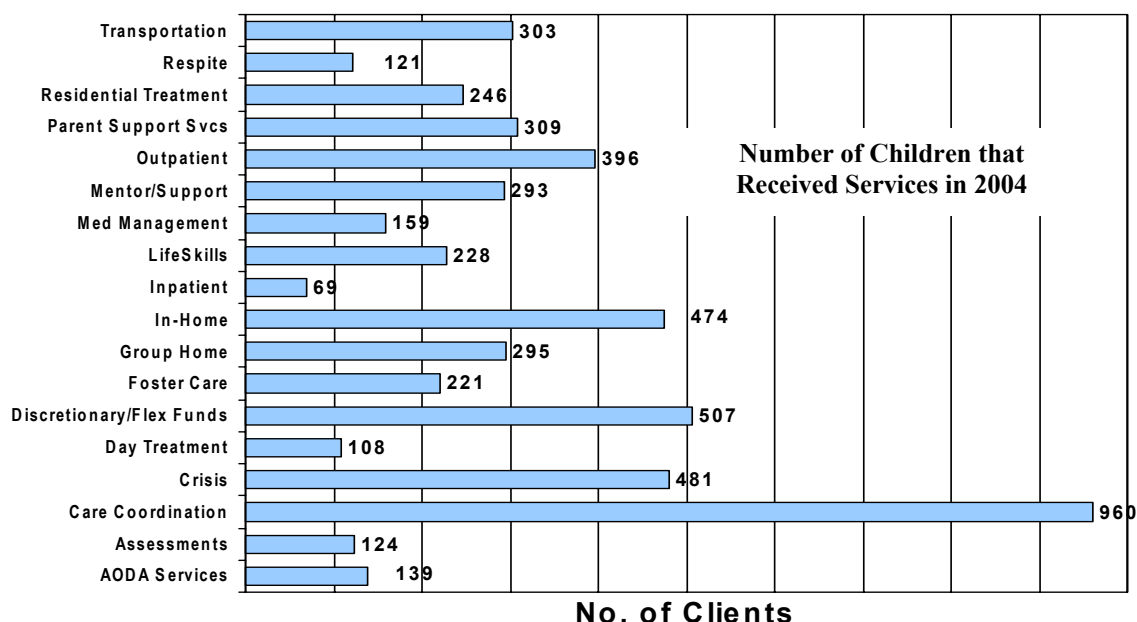
Where Wraparound Milwaukee Funds Come From



Of the total of 31.8 million in blended funding, Medicaid was the single largest funding source for Wraparound Milwaukee in 2004. Wraparound Milwaukee received nearly \$14 million in capitation payments and fee-for-service billing for crisis intervention services. Child Welfare and Delinquency and Court Services funding continues to be the other principle revenue monies.

Services for Youth and Families

Children and their families usually receive at least three or four different services shown below while enrolled in Wraparound Milwaukee.

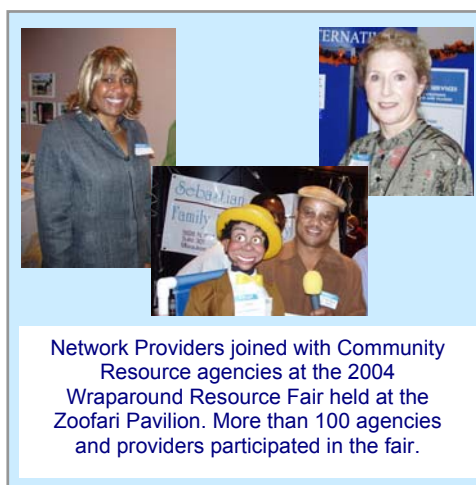


COMPONENTS OF THE WRAPAROUND MILWAUKEE SYSTEM OF CARE

Care Coordination Services

Care Coordinators facilitate develop of Child and Family Teams who are responsible for the Plan of Care development. This team identifies strengths and needs of the family and then develops strategies to best meet those needs by using a mix of Community Resources and Provider services. The following agencies were partners with Wraparound Milwaukee as Providers of Care Coordination Services to 960 families in 2004.

- AJA Enterprises
- Alternatives in Psychological Consultation
- Aurora Family Services
- Children's Service Society of Wisconsin
- La Causa, Inc.
- My Home Your Home
- St. Aemilian Lakeside
- St. Charles Youth & Family Services
- Willowglen Community Care Center



Network Providers joined with Community Resource agencies at the 2004 Wraparound Resource Fair held at the Zoofari Pavilion. More than 100 agencies and providers participated in the fair.

Wraparound Integrated Provider Network

The Integrated Provider Network consisted of 204 providers in 2004. They offered families a diverse and community-based choice of over 88 different mental health, social and support services based on their individual needs.

Mobile Urgent Treatment Team

The MUTT Team offered crisis assessment and crisis intervention services to over 3000 families in 2004 to help keep families intact and stable. There were over 950 first time contacts among the number of families served.

How We Monitored the Quality of Our Programs in 2004

- Conducted family satisfaction surveys on the quality of our Provider Network
- Measured the performance of nine care coordination agencies using indicators including cost of plan, number of successful disenrollments, utilization of informal versus formal supports, percentage of youth in community care versus institutional care and many other factors.
- As part of the State Medicaid Review, analyzed service utilization and out of home placement trends.



FAMILY ADVOCACY

During 2004, Families United of Milwaukee, a Chapter of the National Federation of Families, continued to provide support and advocacy for the many families involved in Wraparound Milwaukee. Of special note in 2004, Families United actively participated in Coordinated Service Team trainings for the Bureau of Milwaukee Child Welfare helping them understand the role foster and birth families play in the planning and delivery of services to children in the foster care system. Families United also hosted several family nights at Care Coordination agencies, sponsored a family relaxation support group, assisted with the Provider Resource Fair, and helped plan and develop the first Wraparound and Families United Cultural Diversity Conference. Representatives of Families United continue to participate on all our Wraparound Milwaukee Committees.

FROM A PARENT

"Families United has helped me, taught me, made me aware of community services, boosted my self-esteem and empowered me to find services my family needs."

WHAT WE PLAN TO ACCOMPLISH IN 2005

- If selected as part of a partnership with another managed care entity, Wraparound Milwaukee will plan and implement the provision and management of behavioral health services for 3200 children in the Milwaukee Child Welfare System.
- Support and further expand the Wraparound Milwaukee Youth Council.
- Pursue a formal agreement with National Technical Assistance Partnership to develop a Learning Community Center in Milwaukee for other federal programs to visit.
- Develop a printed Provider Network Directory for use by Care Coordinators and Child and Family Teams.
- Enhance and expand care coordination and provider training opportunities.
- Expand and enhance our Educational Advocacy program and our collaboration with Milwaukee Public Schools.
- The Youth Council plans to expand the number and type of activities available to youth enrolled in Wraparound Milwaukee.

For more information about Wraparound Milwaukee, visit the Wraparound Milwaukee web site at <http://www.county.milwaukee.gov>. Search using the keyword "Wraparound".